



BOOKING TERMS AND CONDITIONS

Weddings

Deposit & Payments:

We require a 30% deposit on your booking confirmation.
A further 20% is payable 180 days prior to the booking date.
The balance of 50% is payable 90 days prior to arrival.
Payment of the deposit indicates acceptance of these booking terms and conditions.

Cancellation Fees:

Due to the nature of Weddings being pre-booked in advance and the difficulty to replace bookings at short notice the following cancellation fees apply.
Bookings cancelled up to 180 days prior to wedding date will incur a cancellation fee of 20% of the full booking amount
Bookings cancelled between 180 – 90 days to the wedding date will incur a cancellation fee of 40% of the full booking amount.
You will not be entitled to a refund if your booking is cancelled 90 days prior to booked date. We will allow date changes subject to availability. A booking cannot be refunded if a client wishes to change the date and a suitable date cannot be found.

Conference / Group Bookings

Deposit:

To secure our exclusive use venue we require a 30% deposit on your booking confirmation.
Balance of payment is required 30 days prior to arrival.
Payment of the deposit will indicate acceptance of these booking terms and conditions.

Cancellation Fees:

Due to nature of the retreat being an exclusive use facility and bookings cannot be easily replaced at a late stage, the following cancellation fees apply.
Bookings cancelled between time of booking and 90 days before the booking date will incur a cancellation fee of 20% of the full booking amount.
Bookings cancelled between 90 – 30 days to the booking date will incur a cancellation fee of 30% of the full booking amount.

Bookings cancelled in the 30 days prior to the booking date will incur a cancellation fee of 50% of the full booking amount.

Prices: All prices are subject to availability and can be withdrawn or varied without notice, prior to a confirmed booking with deposit paid.

Conditions:

The person affecting a booking shall be deemed to have accepted the booking conditions on behalf of all persons named in the booking.

Care is taken to ensure that the description of the facilities and services is accurate. Kangaroo Valley Bush Retreat (KVBR) cannot be held liable for omissions or errors whether temporary or permanent of the properties facilities & services. Clients are welcome to do a property inspection by appointment.

KVBR can sometimes include 3rd party services at the retreat. As an agent on behalf of this service, KVBR will not be liable under any circumstances for any failure by those service providers to fulfill their arrangements. Payment for these services will be made directly to the individual/business.

KVBR is not liable for events/circumstances beyond our control such as weather related issues/acts of nature.

Check in time is 2pm on the day of arrival. Check out is 11am on day of departure. Late check-out is subject to availability & may incur a fee.